

Blackcam™ – Frequently Asked Questions (State 01.03.2015)

Please find below answers to different questions concerning our standard products. **Within the context of special developments we will meet all your requirements and expectations.**

I. Technical

1. Which (type of) cameras can be used?

There are three different Blackcam™ Systems for various camera sizes. Before usage of your camera please contact us for further information.

2. How fast is the dolly?

B40: 4m/s

B20: 3m/s

B10: 1,5m/s

3. Which load can the remote head carry?

B40: 20lb

B20: 15lb

B10: 10lb

4. How is the dolly attached to the tracks?

The System is attached to the inner sides of the tracks with several lateral guide rollers.

5. Can the dolly go up the wall?

It's possible but not our standard product. Please contact us for further information.

6. Can the dolly go uphill?

Our standard system will master a gradient (slope) of 1 in 9 or 5 degrees. In several special projects we got over some higher gradients

7. Can we fix the dolly in such a way that it won't „fly off the tracks“ when hit by a ball?

Yes, safety bars can be attached.

8. Does it come with track support?

Support for the tracks is not included but it can be easily mounted on standard lighting stands for B10 tracks or lighting trusses for the B20/B40 tracks.

9. What are the power options?

The power supply to our systems can be effected through battery or cable.

10. What are the power options for lens motors?

Lens motors can be powered from the system's battery packs or through cable.

11. Can the camera heads level be raised?

Yes, there are several options raising the camera head to certain level.

12. Is the dolly rain-proof?

Yes, with an additional rain cover.

13. Can the system be operated from far away?

Yes, via standard fibre optical cable.

14. How long is the battery life?

The battery lasts between two and three hours.

15. Is motion control possible?

Yes it's possible.

16. Is the dolly programmable to the same speed and spot to reshoot scene on perfect repeat? Are the dolly movements programmable to reoccurring patterns?

Yes it is.

17. How about using other remote heads than the Black Remote Head?

Other remote heads can be mounted on the Blackcam™ dolly.

II. Installation

18. How easily can the system be set up?

All Blackcam™ systems are very light and handy, so they can easily be set up by one person in a short time.

19. What are the sizes of standard straight track segments?

0,5m (1.6ft), 1m (3.3ft), 2m (6.56ft), 4m (13.12ft), 6m (19.68ft)

Custom made tracks are possible on special request.

20. What about curved tracks?

Curved tracks are available starting from 1m inner radius.

III. Order and shipping

21. What is the delivery time?

Standard delivery time is six to eight weeks but can be reduced to a matter of days.

22. What are the shipping terms?

Blackcam delivers according to INCOTERMS 2006 EXW "ex works".

IV. Miscellaneous

23. Can we get training?

Yes, instruction and training can be booked separately.

24. Can we try a Blackcam™?

Yes, contact us for the next available date.

25. The US has a different voltage then Europe, will it work smoothly?

Absolutely, all power supplies have a 110/230V 50/60Hz input for international usage.

26. Will there be tech support outside Germany?

Yes.

27. Will there be software updates?

Yes.

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